

Hosted PBX by Golden West

Playing an Introductory Greeting

To play an introductory greeting before having the music on hold file play.

1. From the Music on Hold page, click **Settings**.
The Music on Hold Settings page appears.



The screenshot shows a dialog box titled "Music on Hold Settings" with a close button (X) in the top right corner. Inside the dialog, there is a checkbox labeled "Play introductory greeting" which is currently unchecked. At the bottom right of the dialog, there are two buttons: "Cancel" and "Save".

2. Check **Playing introductory greeting**.
3. Click **Save**.